

The Nerd Wire

Monthly IT News and Events



TREYSTA News



Above: June 12th, 2020 - TREYSTA proudly sponsored the "Pot of Gold" hole contest during the Gettysburg Adams Chamber's annual Golf Outing at Quail Valley Golf Course in Littlestown PA.

Below: Steve Quinley, VP of Sales and Marketing, prepares to take his shot on the 13th hole.

TREYSTA is open for visitors! To abide by state recommendations and keep our clients and staff safe, visitors will be required to wear a mask for the entirety of the visit, and we will practice social distancing. If you do not have a mask available, one will be provided to you. We will make every effort to sanitize counters and equipment prior to your arrival to ensure your safety.

TREYSTA Technicians have been instructed to follow client protocols while onsite, and will request client COVID policy procedures prior to setting an appointment. Technicians are expected to sanitize all surfaces before and after their visit, and will be equipped with gloves, masks, sanitizing wipes and hand sanitizer for each visit.

Thank you for your cooperation, and we look forward to seeing you soon!

Monthly Help Desk Stats

*statistics are from our Managed Client Help Desk during the month of June.

2
minutes
Average to Response

1.20
hours
Average to Resolution

76%
Same Day Resolved

Tech News

Find out what's been happening this month in the Tech World!

Body Language for Virtual Meetings

I'm sure you've heard these "rules" before when it comes to public speaking and addressing a crowd; keep good posture, utilize your hands for emphasis, speak clearly and not too fast. Now that most of our workplace meetings and presentations have gone virtual, it's important to remember to use proper body language and etiquette on camera as well. The following article lists a few improvements you can make to your presentation skills during virtual meetings: use your hands to make low and open gestures, sit up straight or stand up (using a standing desk or by raising your computer), and use a pointer for moving presentation slides, to name a few!

[**Read the full article here!**](#)

Over 100 New Chrome Browser Extensions Caught Spying On Users

Google recently removed 106 browser extensions from their online store after they were found to be illegally collecting user data, acting as conduits of malware and spyware. These extensions were disguised as utilities offering file converting capabilities and increased browsing security, while using hundreds of fake reviews to appear as reputable extensions. This is not the first time Google has taken action against fake browser extensions - similar action was taken in February and April when 500+ extensions were found to be hiding malware and spyware as well. It is recommended to review extension permission by visiting "chrome://extensions," and consider using applications and software that doesn't require access to your web browser.

[**Read the full article here!**](#)

Ransomware Has a New and Very Valuable Hostage In Sight

Ransomware attacks have grown by 25% in Q1, hitting various public works, manufacturing and industrial industries in the last month. Ransomware has been one of the leading cyber threats for a few years now, but hackers have been pivoting their attacks to hit businesses where it hurts most: critical infrastructure. The average downtime for Ransomware attacks is 15 days, and the implications of this on operation and production is devastating. Not only can businesses be forced to pay a ransom for access to their infrastructure, they lose hundreds of thousands or more each day they are out of operation. This allows hackers to request higher ransoms and put more pressure on businesses to pay up in order to resume production. Experts recommend keeping operational technology and industrial networks up to the same standards of cybersecurity protection.

[**Read the full article here!**](#)

Reserve an IDAgent DarkWeb Scan for your business today! Contact: hsprenkle@teamtreysta.com for details.

Meet the Team

These guys also had birthdays in June... Happy Birthday to you all, and thank you for all you do!

Andrew Wampler – Director of Technical Services



Andrew first joined the ComputerWorks staff as an intern in the summer of 2006. In March of 2008, Andrew returned to ComputerWorks to become a full-time IT consultant and a valuable member of the ComputerWorks team. With a Bachelor of Science in information sciences and technology from Penn State University, Andrew is well-qualified for his position and specializes in networking, servers and PC installation. This Penn State Alum is a current board member for the Adams County Chapter of the Penn State Alumni Association. Andrew and his wife, Sara, even hold season tickets to their favorite school's football schedule. When he is not working, Andrew can be found running, biking, traveling and visiting different brew fests.

Richard Hussey – Project Manager / Project Lead

Rich joined the Team in August 2013. He has been in the IT field since working with calibration and repair of measurement equipment in the US Army. With over 20 years of experience, Rich is a Microsoft Certified Systems Engineer with database experience in both programming and engineering. Rich is experienced in programming using Microsoft .Net and is versed in VBS scripting. Rich can deliver server migrations, data migrations, cloud migrations, server clusters, hyper-convergence, and complex network designs. When Rich is not working, he enjoys going to his children's sporting events. He also bowls, plays golf, and enjoys being with his family.



Dan Tanner: Client Technology Specialist



Dan joined TREYSTA in March of 2017, and assists clients with their technology support needs and product sales as well. Dan graduated from YTI with a degree in Specialized Business, and holds his Net+ certification. To Dan, the best part of being at TREYSTA is working with a variety of clients and having the opportunity to learn and grow. Outside of work, Dan enjoys riding his Motorcycle, being outdoors, and following his favorite Penn State and Pittsburgh sports teams.